ECS Configuration Change Recognition 1. Originator Benzell Floyd 2. Log Date 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	auesi					age	1 01		age(s)	
	e: /	3. CCR #	:		Rev:	5.	el:		6. Off:	7. Org.
1. Originator Benzell Floyd	198	98-1	299	' .	-	x051	3		MSS	Dev
8. Title of Change: Upgrade Remedy Actio	n Request	System on t1	msh01 (VATC H	P platfo	rm)				
8. Title of Change. Opgrade Nemedy Actio		- /	`							0.11.0.10.0
9. Originator Signature	10. Date	:	11.	Class		Гуре:		13. Need	l Date: 1	2/16/98
	1020 /	14 /478 5. Date:		N	CCR		· Cal	ogon, of	18 0	riority:
14. Office Manager Signature	1			16. Date CCB Decision Neede		1			Routii	
Africa "	12	14/98	12/15/98				Update Baseline			
			20. Schedule Impact: 21.			1. CI(s) Affected:MC				
19. Documentation/Drawings Impacted:		-	20. 001	icadic ii		-		. - , .		
	—т	00 D.t. du		24 lmr	N Data		25	Effectivity	of	26. Est.
22. Release Affected:		23. Date due to Customer:		24. Impl. Date: 12/16/98		•	25. Effectivity of Change:			Cost None
Drop 5A						<u> </u>				
27. Source Reference: ☐NCR (attach	1) 🗆 🗆 A	ction Item	∐ GS	FC CCF	. [Tech	ket.	⊠Oth	♥ [.	
28. Description of Change: (use addition	onal Sheet	ts if necessar	ry)	norsto	otoro o	nd ros	net tra	uble ticket	s inform	ation at
Remedy Action Request System (ARS), a ceach of the ECS sites. Remedy ARS Version	COTS prod	auct, will be us ECS current b	sea to ge aseline)	merate, is not Y	store, a 2K com	nu rep pliant a	and is	obsolete.	Need to	upgrade
Remedy ARS Version 2.1.3 to Version 3.2	the latest	version of the	produc	t. ARS	/ersion	3.2 is	Y2K c	ompliant.		. =
									() or bial	ner
Remedy ARS Version 3.2 requires HP-UX	10.20; miin	ılmum alsk sp	ace 100	IVID, IIIIII	IIIIUIII I	(/\IVI -T	, VIII.	Jybasc 11	.o or mgi	
29. Proposed Solution: (use additional	sheets if r	necessary)								
Upgrade Remedy ARS Version 2.1.3 on t1	msh01 to F	Remedy ARS	Version	3.2; test	it in the	· VATO	to ju	stify the su	bsequer	it forwarding
of the Remedy ARS Version 3.2 to the ECS Note Whemely 3 2 1205 51	Sistes.	U. tes	ted ,	in to	unches	nalit	\	1a6 by	, Kath	y lane.
		J '	-				,	T		J
on 12/17/98	•									
30. Alternate Solution: (use additional	sheets if r	necessary)								
30. Alternate Contion. (use additional		.000000.,,								
Character is Character and		. (anal ab	noto if n	000000	m()				
31. Consequences if Change(s) are not If change is not approved, Y2K compliance	. approved: e requireme	. (use additional terms)	onai sno Iv ARS v	eមនេក vill not b	ecessa e met.	עי) ECS s	tes wi	II continue	to use ti	ne obsolete
version of the product.			, 			- •		_		
32. Does Change Affect Any of the folio	wing (Dla	aso Evalain d	n addit	ional sh	eet).					
☐ Maintenance Training ☐ Performance]Servic	eП	Suppo	ort ⊠Te		
☐Baseline (XRP) ☐Y2K Compliance		anon maning		атету _					st	
	□CI									-
33. Organization(s) Affected: □CM		learcase SG	Con	tracts		Chief E		∏FOS		JM&O
33. Organization(s) Affected: □CM □QO	⊠ Rel Dev. ∐Sys	learcase SG	☐Con	tracts ement	⊠RT	Chief E		∏FOS]Sci. Data		
33. Organization(s) Affected: QO Sys. C 34. Site(s) Affected: EDF Mini-I	Dev. Sys	learcase SG I Dev [s. Eng. [□Con □Procur □Sys V	tracts rement erf Acpt	⊠RT □Ot	Chief E SC her			Eng [Security
33. Organization(s) Affected: QO Sys. C 34. Site(s) Affected: EDF Mini-I EOC Other	Dev. Sys	learcase SG I Dev [s. Eng. [□Con □Procur □Sys V	tracts rement erf Acpt	⊠RT □Ot	Chief E SC her]Sci. Data	Eng [Security
33. Organization(s) Affected: QO Sys. C 34. Site(s) Affected: EDF Mini-I	Dev. Sys	learcase SG I Dev [s. Eng. [□Con □Procur □Sys V	tracts rement erf Acpt	⊠RT □Ot	Chief E SC her		Sci. Data	Eng [Security
33. Organization(s) Affected: QO Sys. C 34. Site(s) Affected: EDF Mini-I EOC Other	Dev. Sys	learcase SG I Dev [s. Eng. [□Con □Procur □Sys V	tracts rement erf Acpt	⊠RT □Ot	Chief E SC her]Sci. Data	Eng [Security
33. Organization(s) Affected: QO Sys. [34. Site(s) Affected: EDF Mini-l EOC Other 35. Board Comments:	Dev. □Sys	learcase SG I Dev [s. Eng. [VATC □ED	□Con □Procur □Sys V	tracts rement erf Acpt	⊠RT □Ot	Chief E SC her	SIDC	Sci. Data	Eng [Security
33. Organization(s) Affected: QO Sys. C 34. Site(s) Affected: EDF Mini-I EOC Other	Dev. □Sys	learcase SG I Dev [s. Eng. [VATC □ED	□Con □Procur □Sys V	tracts rement erf Acpt	⊠RT □Ot	Chief E SC her	SIDC	Sci. Data	Eng [Security
33. Organization(s) Affected: QO Sys. 34. Site(s) Affected: EDF Mini- EOC Other 35. Board Comments:	Dev. Sys	learcase SG I Dev [s. Eng. [VATC DED	□Con □Procui □Sys V □C □G	tracts rement erf Acpt SFC	⊠RT □Ot]LaRC	Chief E SC her N:	SIDC	Sci. Data	Eng C	Security JPL ned To:
33. Organization(s) Affected: QO Sys. 34. Site(s) Affected: EOC Other 35. Board Comments: 37. Release Authorized (For CM Use Or 39. EDF/REL2 CCB/Chair (\$ign/Date):	Dev. Sys	learcase SG I Dev [s. Eng. [IVATC DED S No O. Disposition	□Con □Procui □Sys V □C □G 38	tracts rement erf Acpt SFC CM Ve	⊠RT □Ot]LaRC rified/S Ap/C hdraw	Chief E SC her N:	SIDC	Sci. Data SMC 36. Wor KTS d Date	Eng C	Security JPL ned To:
33. Organization(s) Affected: QO Sys. [34. Site(s) Affected: EDF Mini-l EOC Other 35. Board Comments: 37. Release Authorized (For CM Use Or	Dev. Sys	learcase SG I Dev [s. Eng. [VATC ED B No O. Dispositio DisAp Fwd/E	GON A	racts ement erf Acpt SFC . CM Ve	⊠RT □Ot]LaRC rified/S Ap/C hdraw SDIS	Chief E SC her N:	SIDC	Sci. Data SMC 36. Wor KTS d Date DIS ERB	Eng AK Assign	Security JPL ned To:
33. Organization(s) Affected: QO Sys. 34. Site(s) Affected: EOC Other 35. Board Comments: 37. Release Authorized (For CM Use Or 39. EDF/REL2 CCB/Chair (\$ign/Date):	Dev. Sys	learcase SG I Dev [s. Eng. [VATC ED S No O. Disposition Fwd/E Disposition	□Con □Sys V □C □G 38 proved □CS □	racts ement erf Acpt SFC . CM Ve	☐RT☐Oth ☐LaRC rified/S Ap/C hdraw SDIS C ☐	Chief E SC her N:	SIDC	Sci. Data SMC 36. Wor KTS d Date	Eng AK Assign	Security JPL ned To:
33. Organization(s) Affected: QO Sys. [34. Site(s) Affected: EDF Mini-I EOC Other 35. Board Comments: 37. Release Authorized (For CM Use Or	Dev. Sys	learcase SG I Dev [s. Eng. [VATC ED B No O. Dispositio DisAp Fwd/E	□Con □Sys V □C □G 38 proved □CS □	racts ement erf Acpt SFC . CM Ve	☐RT☐Oth ☐LaRC rified/S Ap/C hdraw SDIS C ☐	Chief E SC her N:	SIDC	Sci. Data SMC 36. Wor KTS d Date DIS ERB	Eng AK Assign	Security JPL ned To:
33. Organization(s) Affected: QO Sys. [34. Site(s) Affected: EDF Mini-l EOC Other 35. Board Comments: 37. Release Authorized (For CM Use Or	Dev. Sys	learcase SG I Dev [s. Eng. [VATC ED S No O. Disposition Fwd/E Disposition	GON AA 38 38 DON AA Proved CS Appred A	racts ement erf Acpt SFC CM Ve pp With Fwd/Es A/ Withdra	☐RT☐Oth ☐LaRC rified/S Ap/C hdraw SDIS C ☐	Chief E SC her N:	ire an	Sci. Data SMC 36. Wor KTS d Date DIS ERB	Eng AK k Assign	Security JPL ned To: